**ESOT Schedule Oct – December**

**September 25th – October 1st – we will be in the CSSPX 4 Testing Environment**

***Business Leads and Testers*** – Focus will be Active Collections – Customer testing and regression testing

***Web Dev Team*** – Focus is to work on bugs found in testing

***Chris R*** – Focus will be learning AutoSys and working bugs found in testing.

***Chris H*** – Focus should be completion of writing WORF-CWR in CSSPX 4 – we need to get the code to CSS Finance ASAP for code review. We will need to push the code into PTST on 10/1

***Bash –*** focus on release documents, and all necessary approvals

**October 1st – October 8th – we will be in the PTST Testing Environment**

***Testers*** – Focus will be Active Collections – Customer testing and regression testing

***Business Leads –*** Focus will be creating additional test scripts for the Nov CSS push. We need to get this to CSS finance ASAP. We should still be available to assist testers if needed

***Web Dev Team*** – Focus is to work on bugs found in testing. We also need to create user stories for Phase 1 of the Address Search Enhancement

***Chris R , Chris H, Bash, Amanda*** – focus will be developing a work breakdown structure for CSS Finance. We need to identify when we will run batches.

**October 9th – October 16th – we will be in the STAG Testing Environment**

***Business Leads and Testers*** – Focus will be Active Collections – Customer testing and regression testing

***Web Dev Team*** – Focus is to work on bugs found in testing

***Chris R*** – Focus will be learning AutoSys and working bugs found in testing.

***Chris H*** – Focus should be completion of writing WORF-CWR in CSSPX 4 – we need to get the code to CSS Finance ASAP for code review. We will need to push the code into PTST on 10/1

***Bash –*** focus on release documents, and all necessary approvals

**October 17th – Active Collections Epic Push**

All hands on deck. ☺

**October 18th – Last push of the year is only a month away!! ☺**

***Focus is WORF – CWR and Phase Address Search Enhancement***

**Top Items from 2019 being pushed to 1QTR 2020**

-Active Collections Premise

-Pending connect order capability 365 for CSRs (WORF & Active Collections)

-Need a design thinking meeting

-Meter Terminate orders for WORF & Active Collections (MO)

-17 remaining red flag error messages

**2020 Road Map (tentative)**

|  |  |  |
| --- | --- | --- |
| New start/stop/move landing page | Enhancement | Med |
| Residentual transfer service flow | Enhancement / New development | Med |
| Lighting order work flow | New development | Med/High |
| Guest option to start service | Enhancement | med - 2nd QTR 2020 |
| Guest option to stop service | Enhancement | med - 2nd QTR 2020 |
| Contractor Portal | New development | Med |
| **Commercial customer start\*** | New development | High - 1st OTR 2020 |
| **Commercial customer stop\*** | New development | High - 1st OTR 2020 |
| Commercial customer move | New development | Med |
| Service order alerts | Enhancement | low |
| Realtor Portal | Enhancement | low |
| Seasonal R/C policy notification | Enhancement | low |
| welcome packet online | Enhancement | low |
| Property Management Portal | Enhancement | low |